# Application(s) of Conformal Predictors

Ernst Ahlberg and Lars Carlsson COPA 2022, Brighton



#### **Ernst Ahlberg**

Clinical data science and statistics manager Mölnlycke Health Care

Founder Algorithma, Universal Prediction

Visiting Professor Centre for Reliable Machine Learning

Visiting Researcher Uppsala University

AI Lead Stena Line

Machine Learning & AI Lead AstraZeneca

Machine Learning Scientist AstraZeneca

PhD Machine Learning for Pharmaceutical Development University of Gothenburg

## Lars Carlsson

Ass. Professor Jönköping University

Partner RTHS AB

Founder Algorithma, Universal Prediction

Visiting Professor Centre for Reliable Machine Learning

Head of Al Stena Line

Strategist, Leader, Manager and Scientist AstraZeneca

PhD Naval Architecture and Scientific Computing Chalmers and Lawrence Livermore National Lab (UCLA)



## Outline

- Introduction
- Cognitivity levels of automation
- Application example Setting prices
- Conclusions

## Introduction

We have worked with many different applications in various businesses, here we will look at one application and go through it in more detail.



## Cognitivity



## Setting prices - introduction

- Explain the problem
- Our approach
- Explain the problem we solved business decision was to understand when automated price levels could be set and when it needed to be done manually.
- Try different approaches
- Evaluation in money and nothing else
- Next steps prediction a price range and determine how to pick a relevant price

## Setting prices for ferry tickets

- Stena Line's network
- More than 25000 trips per year
- Shared capacity
- Seasonal changes
- Regional differences
- Different types of ships
- Prices set manually
- Revenue targets based on history



## Different types of ships and capacity



## Other capacity considerations and revenue streams













#### Price optimization system at the outset



Prices loaded manually through Excel sheets!!!

#### Manual work with individual departures



#### Expected Marginal Seat Revenue (EMSR)







## Clustering

Journal of Revenue and Pricing Management https://doi.org/10.1057/s41272-022-00371-0

**RESEARCH ARTICLE** 

# On the selection of relevant historical demand data for revenue management applied to transportation

Ernst Ahlberg<sup>1</sup> · Irina Mirkina<sup>2</sup> · Alfred Olsson<sup>2</sup> · Christian Söyland<sup>2</sup> · Lars Carlsson<sup>3</sup>

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#### Price optimization system with EMSR optimization



#### Departure outcome predictions



#### Dashboard that was monitored by humans



#### End of month revenue prediction

Prof Vladimir Vovk

Dr Ivan Petej

Prof Alex Gammerman



#### Daily time series revenue prediction





#### Additional identification of research problems

When do we have to retrain models?



Carlsson, Ernst Ahlberg, Henrik Boström

#### Change point detection



## Cognitivity



## Conclusions

- Get a foot in the door, build confidence
- Identify areas of improvement
- Select a suitable "toy" problem to explore other approaches
- Team up with the best
- Get back on your feet and suggest improvements based on revenue
- Now the organization is confident in you and you can start to automate manual work and free up time for the organization to come up with new ideas on improvements

# Take care!